

Welcome to Buckland Tout-Saints Hotel

Outlined below is some information which we hope will ensure you enjoy your visit to Buckland Tout-Saints, regardless of whether your life is affected by a medical condition, disability, impairment or specific learning ability.

We have tried to include as much accurate detail as possible in our Access Statement but would welcome your feedback in order to continuously improve on the information we give.

Our Management team and staff are trained to accommodate guests with accessible needs, and we look forward to welcoming you.

About Us

Buckland Tout-Saints luxury country house Hotel is situated in Kingsbridge in the stunning Devon South Hams, surrounded by 4.5 acres of beautifully tended gardens and woodland.

A delightfully secluded location for a truly relaxing getaway only a short drive from the coast and the international sailing centre of Salcombe, this stunning William & Mary manor house provides a simply beautiful backdrop for meetings, events or weddings.

The hotel is the jewel in the crown of this breath-taking corner of Devon. With beautiful bedrooms, award-winning cuisine, and an air of tranquillity throughout that is rarely to be found, we look forward to welcoming you to one of Devon's finest luxury country house hotels.

Before You Arrive

Enquiries and reservations can be made online, by phone, e-mail, fax or in person.

Directions to our hotel can be found on our website or we can send them by post or e-mail. You may call the hotel directly to ask for directions or assistance in finding us. Alternatively if you need a taxi to and from the hotel we would be pleased to book one for you.

Our nearest train stations are Totnes which is 10 miles away or Ivybridge which is approx. 9 miles away.

If you are using satellite navigation, our postcode is TQ7 2DS.

When You Arrive

Car parking is available either in the hotel top car park, a short walk up some steps in front of the hotel, or alternatively there are further parking spaces directly at the front of the hotel.

For disabled parking, please park in one of the spaces to the front of the hotel. There are six steps leading to the front entrance, a member of staff will happily try to assist you if required.

If you would like a disabled space reserved for your stay, please advise reception on 01548 853055.

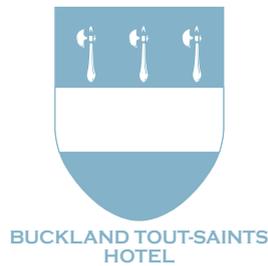
Access to reception is available on the ground floor directly adjacent to the front entrance.

Once parked, we will be delighted to show you to your room and deliver your luggage.

Paths, steps and car parks are well lit. The steps leading down from the top car park has a hand rail, as well as the front steps.

Reception

The desk is at an accessible level and we can offer a check in service away from the desk if this is more suitable. There are two seats at the reception desk.



Public Areas

The corridors are well lit.

The restaurant and ladies toilets are accessed on ground floor by reception, the bar and gents toilet are also accessed from the ground floor and there is one step leading into this area.

There are further toilets on the lower ground floor by the Kestrel Function Suite accessed by one step. Please note as we are an old building there may be un-level flooring in some areas of the house.

Restaurants

We have two restaurants, The Queen Anne Restaurant which is pine panelled throughout with a wooden floor. There are side lights as well as a main light to this room. In the evening this is candle lit with subdued main lighting.

The Blue Room is a bright south facing room flooded with natural light during the day. This room is mainly used for breakfast and lunch. It has a wooden floor.

We are able to cater for varying dietary requirements-please speak to your restaurant manager on the day or alternatively, please advise reception on booking your stay.

Accommodation

We do not have guest accommodation on the ground floor. We have three rooms located on the 1st floor, which can be accessed using one flight of stairs (10 steps) with a hand rail - these are our most accessible rooms. We do not have an escalator or elevator. Please note as we are an old building there may be un-level flooring in some areas of the house.

All rooms have overhead lights, with additional bedside lighting. All bathrooms are overhead lit with lights over the mirror.

Bedroom flooring is short pile carpets, all bathrooms are tiled with rubber anti-slip mats provided in the bathrooms.

If you are allergic to feather pillows/duvets please let us know so that we can provide an alternative for you.

All of our bathrooms have baths with showers either over head or hand held, a toilet and hand basin.

All rooms are centrally heated but additional heaters can be provided. Likewise, in warm weather, fans can be provided.

All bedrooms are non-smoking.

Emergency escape procedures are in each bedroom.

Function Suite / Conference Rooms

The Blue Room, Queen Anne Room and Drawing Room are all located on the ground floor.

The Kestrel Suite is located on the lower ground floor which is accessible by one flight of stairs (12 steps) by reception or alternatively from the Terrace outside entrance.

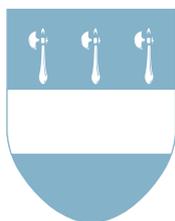
The terrace area is situated to the left of the main hotel entrance whereby there are seven steps.

There is moveable seating available and chairs with or without arms can be provided.

Food Allergies/Intolerances

If you have a food allergy or intolerance please inform a member of staff before arrival if possible, or when you arrive at the hotel. We will endeavour to ensure that the Chef and Duty Manager are made aware of your requirements so that we can cater for you the best we can.

Please be aware if you have a nut allergy, we operate a working kitchen so although we follow best practices we cannot guarantee food will be 100% nut free.



BUCKLAND TOUT-SAINTS
HOTEL

Additional Information

The fire alarm system uses bells. Assistance may be provided if required. The duty manager and staff on duty will be made aware of any guests who may require assistance.

We would be pleased to provide larger print menus or directions. Please let us know upon reservation should you require this service.

Please let us know if you have any specific requirements during your stay

The hotel is non-smoking

Kingsbridge, Devon, TQ7 2DS
T: 01548 853055
E: enquiries@bucklandtoutsaints.co.uk
www.tout-saints.co.uk

 /toutsaints  @tout_saints

